EVA Builder Script Poly

|  |  |
| --- | --- |
| Build Version | 1.5 |
| Build Date | 19th July |
| Author | Jordan Prescott |

# Prerequisites

1. Services must be authorised and assigned to group:
   1. Trunk Group
   2. Hunt Group
2. Service packs must be authorised for use in the group:
   1. EVA-AGENT-{Num of Agents}
   2. EVA-AGENTB-{Num of Bursting}
   3. SIP-DID
3. The Group Default domain must be set correctly.
4. The Group maximum user limit must be set high enough to build the users.
5. The Group Maximum Extension Length should be set to the correct extension length.

# Running the Script

Call the script into the python application from the command line and follow the prompts.

*Below is an example of the legacy eva builder but the concept is the same.*

Text

Description automatically generated

# Manual Additions

Some things cannot be set with the script, so these need to be manually configured:

* Hunt Groups
  + Manually set the weightings
  + Set the phone number
* Overflow Trunk Groups
  + Set the overflow destination with the trunk group call forward always.

# Errors

The script will not indicate what has failed while running instead it will write each failure to the errors.txt file found in /lib/errors.txt. There is a structure to the error message to indicate object, method, and HTTP method with some additional information of what was attempted and the error message back from the API. Example below:

Group.createDevice.POST || EVA\_Poly || Trunk Already exists

From the above we can see that the script attempted to create the Trunk device for the EVA\_Poly trunk group, the object that tried this was Group and the method where it was attempted was createDevice. This is very useful for myself maintaining the script, so if you do have an issue please copy the contents of the errors.txt page and send this with detail of the issue.

Text

Description automatically generated

# Release Additions

To see the latest release notes and features added please look under releases to the right hand side in the below at <https://github.com/Jordan-Prescott/eva-builder-Poly>